

RESPECTIVE RESPONSIBLE AGENCY

Types of Goods	Responsible Agency	Hotlines / Emails
Publication Materials/ Prints, Films, Compact Disc (CD), Laser Disc (LD), Video Compact Disc (VCD), Digital Video Disc (DVD), Cassette, Recital of Al-Quran, Hadith, Religious Books, Talisman commodities (such as textiles/ clothing etc.), bearing dubious chop/ photo	Royal Brunei Police Force	+673-2459500 (info@police.gov.bn)
	Islamic Dakwah Centre	+673-2382525 (info@pusat-dakwah.gov.bn)
	Internal Security Department	+673-2223225 (info@internal-security.gov.bn)
Fresh, Cold and Frozen Meat (Halal)	Agriculture and Agri-food Department	+673-2380144 (info@agriculture.gov.bn)
	Food Safety and Quality Unit, Ministry of Health	+673-2381640 (info@moh.gov.bn)
	Halal Import Permit Issuing Board	+673-2382525 (info@religious-affairs.gov.bn)
	Royal Customs and Excise Department	+673-2382333 (info@customs.gov.bn)
Firearms, Explosives, Fire Crackers, Dangerous Weapons, Scrap metals	Royal Brunei Police Force	+673-2459500 (info@police.gov.bn)
	Royal Customs and Excise Department	+673-2382333 (info@customs.gov.bn)
Rice	Supply and State Store Department	+673-2423151 (info@itss.gov.bn)
	Royal Customs and Excise Department	+673-2382333 (info@customs.gov.bn)

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Vehicles such as Cars, Motorcycles, Mini Buses, Pickups, Trucks and Trailers.	Land Transport Department	+673-2451979 (info@land-transport.gov.bn)
	Royal Customs and Excise Department	+673-2382333 (info@customs.gov.bn)
Alcoholic Beverages	Ministry of Foreign Affairs and Trade (Protocol & Consular Department)	+673-2261177 (dprocon@mfa.gov.bn)
	Prime Minister's Office	+673-2224645 (info@jpm.gov.bn)
	Royal Customs and Excise Department	+673-2382333 (info@customs.gov.bn)
Radio Transmitter and Receiver; Communications Equipment such as Telephone, Fax machines, Walkie-Talkie etc; Broadcasting Equipments such as Parabola, Decoder, etc.	Info-Communication Technology Industry (AiTi)	+673-2333780 (aiti@brunet.bn)
Plants, Crops, Live Animals, Vegetables, Fruits, Eggs, Soil	Agriculture and Agri-food Department	+673-2380144 (info@agriculture.gov.bn)
Fishes, prawns, Shells, Water Organisms and Fishing Equipment etc	Fisheries Department	+673-2382068 (info@fisheries.gov.bn)
Timber and products thereof	Forestry Department	+673-2381013 (info@forestry.gov.bn)
Medicines, Herbal, Cosmetics	Ministry of Health (Refer to the Pharmaceutical Services Department)	+673-2381640 (info@moh.gov.bn)
Health Foods, Soft Drinks and Snacks	Ministry of Health (Refer to the Food Safety and Quality Control Unit)	+673-2331100 (fsqc@moh.gov.bn)

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Tobacco Products	Ministry of Health (Refer to the Tobacco Control Unit)	+673-2381640 (prohealth@moh.gov.bn)
	Royal Customs and Excise Department	+673-2382333 (info@customs.gov.bn)
Poisons, chemicals and radioactive materials.	Prime Minister's Office (Refer to Radiation Safety and Quality Unit)	+673-2381640 (info@moh.gov.bn)
Mineral water	Prime Minister's Office (Industrial Site's Management)	+673-2384488 (energy@jpm.gov.bn)
	Ministry of Health (Refer to the Food Safety and Quality Control Unit)	+673-2331100 (fsqc@moh.gov.bn)
Cements	Prime Minister's Office (Industrial Site's Management)	+673-2384488 (energy@jpm.gov.bn)
Badges, banners, Souvenirs comprising of Government Flags and emblems, Royals Regalia, Government flags and crests	Royal Custom and Tradition Department	+673-2243971 (info@adat-istiadat.gov.bn)
Historical Antiques made or found in Brunei	Museums Department	+673-2244545 (info@museums.gov.bn)
Gases that are characterized as Ozone Depleting Substances (ODS), under the purview of the Montreal Protocol	Environment, Parks and Recreation Department (JASTRE)	+673-2241262 (jastre.brunei@env.gov.bn)
	Ministry of Health (Refer to Pharmaceutical Services Department)	+673-2381640 (info@moh.gov.bn)
Petroleum Products	Energy and Industry Department at Prime Minister's Office	+673-2384488 (energy@jpm.gov.bn)
	Royal Customs and Excise Department	+673-2382333 (info@customs.gov.bn)